



## Telemental Health Informed Consent

I hereby consent to participate in telemental health with \_\_\_\_\_, member of Congenial Healthcare behavioral health team as part of my psychotherapy. I understand that telemental health is the practice of delivering clinical health care services via technology assisted media or other electronic means (i.e. support over the internet through email, video conferencing, online chat) or via a phone call, between a practitioner and a client who are in two different locations.

I understand the following with respect to telemental health:

- 1) I understand that I have the right to withdraw consent at any time without affecting my right to future care, services, or program benefits to which I would otherwise be entitled.
- 2) I understand that there are risk and consequences associated with telemental health, including but not limited to, disruption of transmission by technology failures, interruption and/or breaches of confidentiality by unauthorized persons, and/or limited ability to respond to emergencies.
- 3) I understand that there will be no recording of any of the online sessions by either party. All information disclosed within sessions and written records pertaining to those sessions are confidential and may not be disclosed to anyone without written authorization, except where the disclosure is permitted and/or required by law.
- 4) I understand, \_\_\_\_\_ has my authorization to disclose psychotherapy notes, including a disclosure for treatment purposes, with other Congenial Healthcare staff (i.e., primary care physician, CoCM clinician(s), psychiatry, nurse practitioner(s), physician assistant(s))
- 5) I understand that the privacy laws that protect the confidentiality of my protected health information (PHI) also apply to telemental health unless an exception to confidentiality applies (i.e. mandatory reporting of child, elder, or vulnerable adult abuse; danger to self or others; I raise mental/emotional health as an issue in a legal proceeding).
- 6) I understand that if I am having suicidal or homicidal thoughts, actively experiencing psychotic symptoms or experiencing a mental health crisis that cannot be resolved remotely, it may be determined that telemental health services are not appropriate and a higher level of care is required.
- 7) I understand that during a telemental health session, we could encounter technical difficulties resulting in service interruptions. If this occurs, end and restart the session. If we are unable to reconnect within ten minutes, please call \_\_\_\_\_ to discuss since we may have to re-schedule.
- 8) I understand that my therapist may need to contact my emergency contact and/or appropriate authorities in case of an emergency.

### Emergency Protocols

I need to know your location in case of an emergency. You agree to inform me of the address where you are at the beginning of each session. I also need a contact person who I may contact on your behalf in a life-threatening emergency only. This person will only be contacted to go to your location or take you to the hospital in the event of an emergency.

In case of an emergency, my location is: \_\_\_\_\_

and my emergency contact person's name, address, phone: \_\_\_\_\_

**Please contact your insurance company to determine what** portion of the bill that the **insurance** company doesn't cover and that the you must pay **Out-of-pocket** – to include deductibles, copays, and coinsurance

I have read the information provided above and discussed it with my therapist. I understand the information contained in this form and all of my questions have been answered to my satisfaction.

\_\_\_\_\_  
Signature of Client/Parent/Legal Guardian      Date